

Repair and maintenance service request module

Please fill the document by an electronic device

Name:

Surname:

Telephone:

E-mail:

(*) VAT ID Number:

Street and number:

Postal Code

Town:

Province/State:

Country:

Please remove any third parts equipment/accessories before packaging your camera, We assume any liability for damages.

Product name:

Serial number:

Detailed fault description:

(**)Ticket number:

Please be advised, Customer outside European Union shall pay in advance a fee of €50,00 (Fifty Euro) for custom duty and procedure. Do not shipping Camera from outside European Union without the payment in advance about the fee.

(*) Exclude this data in case is not applicable in your country

(**) The Ticket number is valid only for customer located outside the European Union. This number will be provided by Auloma Holding S.r.l. as soon as the payment in advance about the fee will be verified.